

Warranty Policy

Products Innovation Group, Inc. Manufacturers Gutter Gekko[®] Gutter Protection (The "Product") in accordance with high standards and rigorous quality controls. The Product will not rust, burn or support combustion, or split/crack due to extreme cold as it is fabricated from aluminum and stainless steel. Products Innovation Group, Inc. reserves the right to withdraw this warranty from the market at any time. Any and all warranties in effect at the time of removal will not be affected by the withdrawal and will remain in effect until their expiration.

Material Warranty

Products Innovation Group, Inc. warrants to you that the product is free from defects in material and workmanship in the course of manufacture and that the finish on the product will not chip or blister under conditions of ordinary wear. This warranty is limited to the terms and conditions, exclusions and limitations, requirements and legal rights stated in this warranty.

Conditions

This warranty covers only genuine Gutter Gekko Gutter Protection. It is the customer's responsibility to verify that the product installed is Gutter Gekko Gutter Protection. We reserve the right to discontinue or change any design or color of any of our products at any time without notice or liability. If, for any reason, products of the type originally installed are no longer available from us at the time you make a warranty claim, we may substitute another product determined by us to be of comparable quality and price. There are no warranties on this product other than asset forth in this warranty. We are not liable to you for a breach of any other written or oral express warranties, such as those, if any, given to you by dealers, contractors, applicators, or distributors of the product. Due to normal weathering, replacement product may differ in gloss or color from the product originally installed. We exclude and are not responsible for any consequential or incidental damages arising out of any breach of this expressed warranty, or any other oral, written or implied warranty that may apply to your purchase, as it relates to our products. This is your exclusive warranty and is in lieu of all other warranties, express or implied, including but not limited to implied warranties or merchantability and fitness for a particular purpose. This warranty gives you specific legal rights. You may also have other rights which vary from state to state. States do not allow the exclusion or limitation of incidental or consequential damages, and some states do not allow limitations on how long an implied warranty lasts,, so the above limitation or exclusion may not apply to you. Our obligation under this warranty will in no event exceed the purchase price of the originally installed product found to be defective. In the event that we choose to replace the product, we will only be responsible for providing material and not the cost of labor to install or shipping costs.

Proper Care/Maintenance

Gutter Gekko Gutter Protection is the finest micro-mesh gutter guard on the market today. In most cases, rainfall alone is sufficient to keep it clean, but there may be some instances where cleaning/maintenance will be required. Light winds should remove most surface debris (due to the product slope), but if debris is wet or compressed, higher winds may be required to effect shedding. We do recommend an occasional washing of the mesh using clean water from a garden hose. Using a soft bristled car-wash style brush is ideal to augment this effort. A mild surfactant or degreaser can also be used during this maintenance. Mildew or mold can collect on all types of building products if not cared for correctly. These conditions can be eradicated by utilizing a 1 part bleach and 3 part water solution during these aforementioned maintenance process. Rinse thoroughly after use and do not exceed the recommended concentration of these cleaners. To do so may cause irreparable damage to the product. Always follow manufacturer's instructions of cleaning compounds. Caulking compounds, tar and similar substances can leach from some roofing materials and mesh clogging may occur. To remove these substances, use reasonable amounts of mineral spirits applied directly to the foreign substance. Test in an inconspicuous area first to ensure product finish is not compromised.

Exclusions/Limitations

THIS WARRANTY DOES NOT COVER:

- Damage caused by acts of God, including hurricanes, lightning, tornadoes, thunderstorms, windstorms, hail, etc.
- Failure to perform routine maintenance* (refer to proper care and maintenance)
- Damage or performance failures due to improper installation
- Vandalism
- Alterations from original installation
- Damage caused by building or home structure settling or foundational distortion
- Natural wear caused by weather or acid rain or other caustic environmental conditions
- Harmful chemicals
- Product being used for unintended purposes or in an inappropriate manner
- Panel removal
- Excessive heat
- Mold or mildew accumulation
- Contact with dissimilar materials** (See list below)
- Impact of foreign objects
- Products that have been painted or whose surface has been altered in any fashion
- Fire damage
- Changes in surface color resulting from chalking, fading, soiling or staining. Exposure to elements may cause these changes overtime; the degree to which weathering occurs will vary depending on air quality, location and other conditions over which we have no control.
- Deterioration due to air pollution
- Mesh clogging due to tree sap, paint, tar, leaching roof oils, bird or insect droppings, or other organic/inorganic accumulations

** Direct contact of aluminum products with certain dissimilar metals, or contact with water run-off from dissimilar materials, is likely to create corrosion. Accordingly, care should be taken during installation to avoid contact.

